

Arab Open University

**Faculty of Business Studies,**

**Managing Organizational Change**

**SYS380 Take Home Exam (THE)- SPRING 2019/2020**

**Completing and sending your assignments**

Please read these instructions carefully. However, contact your tutor in case any difficulties with the instructions. You should submit your completed assignment to your tutor **within 7 days.**

Please use standard A4 size paper for your THE. Your name, personal identifier, course and assignment numbers must appear at the top of each sheet. It is better to use double spacing so that you can easily handwrite corrections to your drafts and tutors have space to encourage with your points as you make them. Start each question or part/report in the assignment on a new page. All text should be word-processed.

When you have completed your THE, fill in a new assignment form (PT3), taking care to enter correctly your personal identifier course and assignment numbers. Keep a copy of your THE for security. The copy that is eventually returned to you after the assessment process will have comments written on it. All assignments are treated in strict confidence.

It is very important that you ensure that your tutor receives each assignment **by the cut-off date as announced on LMS**. For more information, please refer to the THE student's guidelines on LMS.

Unlike the TMA, your answers to the THE do not require any type of citation or listing of references. However, your answers will be checked by Turnitin to find out if it is similar to other students' answers. In case of similarity, penalties that are consistent with the University bylaws will apply.

**THE**

*The recent outbreak of novel coronavirus (COVID-19) has introduced new challenges to the business environment. It is also having an impact on the global economy with tourism, aviation, education and hospitality the initially hardest hit industries. Almost all global supply-chains are affected at some level. Realistically, many sectors will be affected to different degrees, with many organizations implementing policies to limit employee travel and to prepare employees to work from home if necessary and if possible, to ensure the safety of their employees. The outbreak is moving quickly, and most countries are trying to respond quickly to contain the impact. However, the spread of the virus may continue through 2020 and impact the operations of many industries for months to come.*

**Taking Arab Open University as an example,** answer the following two questions:

**Question 1 (50 Marks)** - Word count: **800 words (+/-10%).**

Critically analyze the required types of change to minimize the impact of the COVID 19 virus on the university? Then analyze which images of change management that could be adopted by the change agent to manage such situation?

**Question 2 (50 Marks)** - Word count: **800 words (+/-10%).**

Critically analyze the main paradoxes that could face the university in managing required organizational change? Then explain why might the university not change after such global crises?

**Deductions (10%)**

* Presentation (including PT3 form) (5% marks)
* Word count (5% marks)