**NURS 625 Roles for NPs DF: Conflict in the Workplace**

**Master of Science in Nursing concentration Family Nurse Practitioner**

**BOOK NAME**

[**https://ambassadored.vitalsource.com/#/user/signin**](https://ambassadored.vitalsource.com/#/user/signin)

**Username:** **nursing.student3@aol.com**

**Password: FutureNP@21**

**READ:**

**Nurse Practitioner's Business Practice and Legal Guide, 5th Edition.**

**Chapters 7 (Will place order for upcoming related assignments for advanced notice)**

**Advanced Practice Nursing: An Integrative Approach**

* + Chapter 8 - Cultural Care
		- Pgs. 199-201
	+ Chapter 11 - Cultural/Linguistic Appropriate Care (CLAS)
		- Pgs. 282-283 and pg. 333

**READ**

* [Scope of Practice and the Nurse Practitioner: What influences scope of practice? (Links to an external site.)](http://www.medscape.org/viewarticle/506277_2%22%20%5Ct%20%22_blank)
* Kaissi, A., & Zucker, M. C. (2010).[Hospital-affiliated and hospital-owned retail clinics: Strategic opportunities and operational Challenges/PRACTITIONER APPLICATION.  (Links to an external site.)](https://prx-herzing.lirn.net/login?qurl=https://search.ebscohost.com/login.aspx%3fdirect=true%26db=rzh%26AN=104946112%26site=ehost-live)Journal of Healthcare Management, 55(5), 324-37; discussion 337-8.
* Laabs, C. A. (2007). [Primary care nurse practitioners' integrity when faced with moral conflict.  (Links to an external site.)](https://prx-herzing.lirn.net/login?qurl=%20https://search.ebscohost.com/login.aspx%3fdirect=true%26db=rzh%26AN=105947601%26site=ehost-live)Nursing Ethics, 14(6), 795-809. doi:[10.1177/0969733007082120](http://search.ebscohost.com.prx-herzing.lirn.net/login.aspx?direct=true&db=rzh&AN=2009707493&site=ehost-live)
* Kooienga, S. A., & Carryer, J. B. (2015). [Globalization and advancing primary health care nurse practitioner practice (Links to an external site.)](https://prx-herzing.lirn.net/login?url=https://search.proquest.com/docview/1717475142?accountid=167104).*The Journal for Nurse Practitioners, 11*(8), 804-811.doi:http://dx.doi.org/10.1016/j.nurpra.2015.06.012.

**Do not use quotations in this discussion. Paraphrase your sources.**

**TOPIC**

All of us have been involved in various kinds of conflicts related to our work environment. Using a situation that you were involved in, describe the conflict and how it was handled. **(I’m a Registered Nurse who works in a free primary care clinic with a patient population that consists of the homeless and low socioeconomic status. I transferred from working in ICU to this clinic, because I would like to work with this patient population once I’m finished school. It can be challenging at times with patients, but it is rewarding knowing that I can help make a positive impact on their lives)**

**DIRECTIONS:**

**Answer the following questions:**

1) Was the outcome positive or negative?

2) How did the involved parties feel about the resolution, did they feel that they were heard,

 that their issues were resolved in an appropriate manner?

3) Based on what you have read in this unit, what could have been done to improve both the

 situation and the outcome?

4) What is professional civility/incivility?

5) How does this impact professional relationships an patient care outcomes?

6) What incivility literature evidence is available that supports that conflict resolution

 impacts work environments and patient care?

Support with 2 scholarly peer reviewed journal articles. References must be PEER REVIEWED JOURNALS, LESS than 5 YEARS OLD, and from the UNITED STATES. (Your text book may be used as a source but does NOT count toward the 2 required references).

Your discussion post should be no less than **250 words and no more than 300 words.** References do not count in the word count but citations do. **APA formatting applies and includes the following A) In text citations in APA format B) Reference list in APA format (include doi)**

**Please send me PDF copies of the peer reviewed resources that you use. I would like to read the nursing journal articles to learn from them. Thank you!**

**Grading Criteria:**

**Content**

1. Post addresses all of the required prompt elements in the discussion.

**Analysis**

1. The analysis of the topic includes breadth and depth, is aligned to the unit topic, relates to the

 course content and personal analysis is supported by well aligned references and examples.

**Collaboration**

1. Collaborates with fellow learners at the required level relating the discussion to relevant
 course concepts and extending the conversation by asking open-ended questions to move

 conversation forward. Also answers questions asked on the post by instructor and peers.

**Writing**

1. Posts in this discussion are well written and well organized demonstrating excellence in

 scholarly writing. Mechanics (spelling and punctuation) and grammar are excellent.

**APA Style Initial post**

1. Citations and references are correct according to the APA manual.

2. No spelling or grammar errors noted.