**Critical analysis**

1. Identify a service or service process in your healthcare organisation which provides an opportunity for

quality or patient safety improvement. Support your identification with a critical, evidence-based rationale

using both internal, organisational evidence (*including valid and reliable data - activity, financial,*

*outcome, etc.*) as well as the external published evidence (*literature*).

2. Critically evaluate evidence-based **methods** and supporting **practical** approaches for **leading** and

**delivering** quality and/or patient safety improvement (*this evaluation shall include insight and*

*understanding of how healthcare governance and strategic human resource management can*

*contribute to the effectives and sustained success*).

3. Based on your evidence-based evaluation, propose the leadership style and practical approach

you believe is *ideally* suitable for successful implementation of **your** identified improvement.

**Use these headings:**

**Introduction**

• **Context:**

* The service/service process identified for improvement - including supporting rationale.( for example : timely access to care , waiting time for patient in outpatient clinics , etc ).
* You have to ask a question and work to answer that question or problem or practice
* The introduction should be to the point (brief and to the point).

• **Critical analysis and Review: (you must use some tools or frameworks).**

* Ø Healthcare quality, patient safety and its continual improvement (*critical, evidence-based definition and understanding*).
* Ø Leadership styles and supporting practical approaches (*e.g. frameworks, tools, techniques, etc.*) for delivering continually improving,
* high quality and safe healthcare (*including insight into how healthcare governance and strategic HRM are critical supporting*
* *components*)
* Ø Organisational context (*i.e. where the service/service process identified for improvement shall be implemented - support this context*
* *with the evidence-base*)

• **Leadership style:** Proposed leadership style and supporting practical implementation approach (*i.e. for your service/service process*

*improvement*) and why? (comparing to other styles).

• **Summary**

• **Conclusion (you have to answer the question).**