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* **Managing Conflict in a Healthcare Organization**

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Dinkin, S. P., Filner, B., & Maxwell, L. (2013). The Exchange Strategy for Managing Conflict in Health Care. *Journal for Quality & Participation*, *36*(1), 1–6. Retrieved from http://search.ebscohost.com.libraryresources.columbiasouthern.edu/login.aspx?direct=true&db=bsu&AN=92897682&site=eds-live&scope=site